



# PROFESSIONAL SCRUM MASTER (PSM) TRAINING COURSE

## COURSE SUMMARY

---

The **Professional Scrum Master (PSM)** training is a 15-hour course that covers the principles and empirical process theory of Scrum and agility, the Scrum framework itself, and the specific role of the Scrum Master. The PSM class introduces the principles and empirical process theory underpinning the Scrum framework. These are foundational insights upon which the rules and roles of Scrum are explored and discussed. The focus on the Scrum Master role includes advanced thinking tools for servant-leadership and behavioral shifts, working with people and teams, coaching and facilitation, and scaling Scrum.

## WHO SHOULD ATTEND

---

Professional Scrum Master is the premier course for effective Scrum Masters and anyone supporting a software development team's efficiency and effectiveness.

## COURSE OUTLINE

---

- Scrum Theory and Principles
- The Scrum Framework: Roles, Events, and Artifacts
- Working with People and Teams
- Coaching and Facilitation
- The Role of the Scrum Master

## KEY LEARNING OUTCOMES:

Following this training, participants will be able to:

- Help Scrum Teams deliver value to their organization
- Understand the theory and principles behind Scrum and empiricism
- Understand how each part of the Scrum framework ties back to the principles and theory
- Understand uncertainty and complexity in product delivery
- Understand the meaning and importance of the Scrum values
- Learn what Done means and why it is crucial to transparency
- Know how to use the Product Backlog to plan with agility
- Understand the importance of self-managing teams, interpersonal skills needed, and the Scrum Master role
- Clarify the leadership role a Scrum Master plays on the team
- Learn the skills and traits and behavior shifts required to be a Scrum Master

## ASSESSMENT & CERTIFICATION

---

- Up to 25 people may attend the training
- The Professional Scrum Master course has two associated credentials: **Professional Scrum Master Level I (PSM I)** and **Professional Scrum Master Level II (PSM II)**. These industry-recognized certifications require a minimum passing score on their associated assessments.
- All participants completing the PSM course receive a password to take the online PSM I assessment, and are entitled to a discount on the PSM II assessment. Scrum.org maintains a public list of everyone holding the PSM I and PSM II credentials.



Vitality Chicago | We Help Teams THRIVE and Organizations TRANSFORM