



# PROFESSIONAL SCRUM MASTER II TRAINING COURSE

## COURSE SUMMARY

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The 2-day **Professional Scrum Master II (PSM II)** course is an advanced course which helps students to understand the stances that characterize an effective Scrum Master and servant-leader. The class dives deep into how Scrum Masters serve the Scrum Team, Product Owner, and the organization. Throughout the class, your PST will provide stories, exercises, facilitation techniques (such as "Liberating Structures"), resources, and more.

## WHO SHOULD ATTEND

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The Professional Scrum Master II course is an advanced course specifically designed for experienced Scrum Masters who have a thorough understanding of the Scrum framework. It is particularly beneficial for those with at least one year of Scrum Master experience.

## COURSE OUTLINE

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- What makes an effective Scrum Master
- How to support the Scrum Team
- How to support the organization
- Challenges of middle management
- Dealing with complexity and impediments
- Measurement in Scrum
- Successful product delivery and "Done"
- Facilitation techniques

## KEY LEARNING OUTCOMES:

Following this training, participants will be able to:

- What practices, tools, skills and stances make an effective Scrum Master
- How the Scrum principles and values help guide Scrum Masters in the decisions they make
- How the Scrum Master acts as a servant-leader and improve their ability in this role
- What the Scrum Master can do to support Development Teams and Product Owners to become more effective
- Ways that the Scrum Master can help to change the environment making it more conducive for Scrum Teams to be successful with greater agility
- Provide tips and techniques for the Scrum Master to work with the rest of the organization in support of their Scrum Teams
- Improve effects on the organization of a successful Scrum Master
- Dealing with team conflict
- Removing impediments
- Communicating the importance of a "Done" Increment
- How to support the Scrum Team
- Understanding the challenges of middle management

## ASSESSMENT & CERTIFICATION

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- Up to 25 people may attend the training
- The Professional Scrum Master II workshop prepares attendees for Scrum.org's **Professional Scrum Master II (PSM II)** certification.
- This industry recognized certification requires a minimum passing score on their associated assessments (not included in this course)
- Scrum.org maintains a public list of everyone holding the PSU credentials.



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